

Organizational Development Services

Civitta and eu-LISA have partnered under a framework contract to offer a wide range of organizational development services. These services include training, conferences, seminars, coaching, advising, e-learning, expertise, and assistance, all designed to enhance eu-LISA's talent management capabilities.

civitta



Concierge Service:

The Concierge Service is a personalized training service that helps eu-LISA staff define and achieve their learning goals through one-on-one consultations via video call or email, providing tailored guidance for their specific needs.
How to request:

1. **Submit a Request:** Submit a request for concierge services ([link](#))
2. **Processing Your Request:** The Civitta team will review your request and get in touch with you.
3. **Discuss Your Needs:** Civitta will propose a time for a call to discuss your development needs or provide sample training options.
4. **Provide Feedback:** After the service, Civitta will send you a survey to gather your feedback and help improve our services.
5. **Request Training (If Applicable):**

If one of the options provided is suitable for your needs, you can request a formal offer via the Training Service form ([link](#)). Do not forget to request eu-LISA internal approval.

Training services:

Predefined and approved trainings or organizational development services can be requested. Options include operational, non-operational, and language courses, tailored for individuals or groups, along with organizational development initiatives like surveys, assessments, and employer branding.
How to request:



Submit a Request: Complete the Service Request form ([link](#))



(Optional) If needed, you can schedule a call with Civitta to discuss your needs in detail.



Receive Offers: Civitta will send you offer(s)



Approve and Procure: Choose an offer and begin the procurement process.



Finalize Booking: After procurement, Civitta will confirm the booking and share the details.



Attend the Training: Participate in the scheduled training.



Provide Feedback: Civitta will send you a survey to gather your feedback.

Examples of Trainings

Specialised Trainings

IT Services
Biometrics
Architecture and Engineering
Artificial Intelligence
Multimedia Production
VoIP and Telecommunication

Organisational Development

Human Resources Management Trainings
Leadership and Management Development
Health and Safety
Communication Skills
Personal Development
Legal and Compliance
Administrative and Organizational Skills
Talent Management and Assessment

Locations:

On-site at eu-LISA
Online: Self-paced or Virtual Live Classroom
Offsite: at the training providers or other location

Language Trainings

All Official EU Languages